

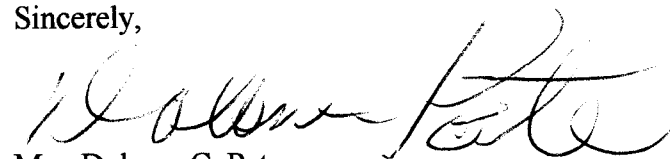
January 15, 2001

Dear Tom,

I am very pleased and satisfied with the job you did on installing the new siding and insulated windows on my home. I no longer have to turn up the heat!

Thank you for doing such a wonderful job on my home. I would highly recommend you to anyone needing new insulation or insulated windows.

Sincerely,

A handwritten signature in cursive script, appearing to read "Dolores C. Pate". The signature is written in black ink and is positioned above the printed name.

Mrs. Dolores C. Pate