

To: Tom Miner

Re: 1040 N 9 E, Mountain Home, ID

This wood constructed home was built in 1954. The living room was extended in 1975. As we became older, and the house didn't appear as warm as we liked, we discussed having vinyl siding installed and replacing the old sash windows with sliding windows as the wooden frames swelled with weather changes and were difficult to open.

Tom Miner had been recommended as a person who was excellent in his profession, honest and very reliable. Contacting him for an appointment, he made a house call, brought samples of materials, etc., to select from. An hour later decisions had been made and the work was accomplished in latter September and early October 1998. Along the way other changes were made, such as eliminating two windows in the garage that weren't needed and replacing the two wooden entry doors with metal doors and windows. Tom seemed to take every change and delay in stride, explaining what the situation was instead of letting us second guess.

Results: The house is much warmer in the winter and cooler in the summer. There are no drafts around the windows, they no longer steam over, and are a pleasure to open and close. The central air is used much less in the summer. The natural gas and electric bills have been noticeably lower.

A handwritten signature in cursive script that reads "Beverly M. Warner". The signature is written in black ink and is positioned in the lower right quadrant of the page.